



ALMR User Council
Active Issues and Risks Log

Active Issues								
No.	Initiated	Research	Approval	Title	Description	Status / Actions	Opened	Targeted / Closed
32	Leveque	Gross	UC	Customer Support Plan	Motorola Customer Support Plan	Update: 06/06/2007: The Customer Support Plan is still in process, Casey Borg hopes to have more specific information for the July meeting.	4-Oct-06	31-Aug-07
43	Johnson	Del Smith	UC	Missing Audio	Chief Johnson reported missing audio problems in Fairbanks and with MATCOM.	Update 06/06/2007: Del Smith is continuing his efforts to identify loaner radios for Fairbanks.	1-Nov-06	31-Aug-07
44	Johnson	ALMR	UC	Implement Regional ICS Zones	At the ICS Zone Workshop on December 14, 2006, the ICS zone was redefined into a State zone and 6 regional zones.	Update 05/02/2007: The new ICS regional lineup was programmed into the radios used during the Alaska Shield/Northern Edge exercise. We need to evaluate the results, present them at the July User Council meeting and make any final changes before implementing this plan statewide.	6-Dec-06	31-Aug-07
48	Hull	Del Smith	UC	EMS and Regional Support for smaller communities	Smaller communities need assistance with technical analysis and grants writing	Update: 06/06/07, Dave Hull and Del Smith are continuing their efforts to secure completed surveys from the SE EMS agencies. Telephone contacts will be made to ensure that there is a mutual understanding of the needs identified.	7-Mar-07	31-Aug-07
49	Quickel	Del Smith	UC	Documentation Review Process	Documentation Review Subcommittees will be formed to review ALMR documentation	OMO will develop and publish a process and schedule for document review.	7-Mar-07	31-Aug-07
50	Leveque	Del Smith	UC	Validation Process for Radios	User Council members want to research a process that validates equipment prior to its addition to the System.	Update: 06/06/2007: Del Smith to coordinate a meeting between Matt Leveque, Tod McGillivray, Brad Johnson, Bryan Fisher, Dave Hull and Pete Murphy to meet to discuss the ramifications of prohibiting radios that have not been vetted by a validation process.	2-May-07	31-Aug-07
51	Leveque	Smith	UC	Southeast Build Out	The UC will request a copy of the System Design the SOA is using for the buildout in Southeast Alaska in order to verify priorities and location.	Update 06/06/2007: Matt Leveque will meet with Tim Kohler, Ocie Adams and Dave Hull to discuss build out priorities, including North Pole.	2-May-07	31-Aug-07
52	Johnson	Woodall	UC	Ester Dome Interference	There is an unidentified, sporadic transmission affecting Ester Dome.	DoD will contact the FCC and arrange a field visit to determine the source of the interference at Ester Dome	6-Jun-07	31-Jul-07
53	Leveque	Borg	UC	Busies	The System Management Office will perform an analysis of the AS/NE07 "busies" and attempt to identify and categorize the users who were impacted, i.e., who were the people who got busies, is this a problem, and did it primarily effect the first responders or did it impact others?	Update	6-Jun-07	31-Jul-07
54								
Issues closed at or since the last meeting								
46	McGillivray	McGillivray	UC	Alternate for Central Region	The UC needs to determine if there is a vacancy for the Alternate Representative for the Central Region.	Update: 05/02/2007: Tod McGillivray announced that Randy Henderson from the MOA will be the new alternate for the Central Region. Tod will send Toni Dixon a copy of the Appointment Letter. <Closed>	7-Feb-07	7-Mar-07
39	Johnson	Leveque	UC	Funds for In-building Analysis	UC members want to know why ETS did not request 2008 funds for In-building analysis.	Update: 05/02/2007 : UC Members should send their in building lists to Toni Dixon ASAP. <Closed>	1-Nov-06	7-Mar-07
Pending Issues								
2	UC	Callahan	UC	SATS Pricing	Dr. Jones to provide SATS pricing to the User Council.	Update: 06/06/2007 Jim Kohler has joined SOA ETS and will work this issue in the future. <Pending>	7-Jun-06	31-Jul-07
42	Johnson	Dixon / Quickel	UC	Emergency Notification	Chief Johnson received an e-mail string regarding NOAA in South Dakota broadcasting a weather report daily over a digital trunked radio system.	Update 06/06/2007: Sam Albanese of NOAA is working with their Valdez station to arrange for a daily broadcast. He will provide a status later this month and Toni Dixon will report status at the July meeting. <Pending>	1-Nov-06	11-Jul-07
45	Johnson	Leveque	UC	Annual Meeting	The User Council would like to hold an annual meeting that would bring all members together at the same location.	Update: 06/06/07: User Council member were polled for Annual Meeting dates and locations via e-mail. It was determined that the third week of September, 17 - 21, would be targeted. The 5 Star Team has been contracted to coordinate the event. <Pending>	3-Jan-07	30-Sep-07
13	UC	Motorola System Management	UC	Firmware Upgrade	Motorola to provide a plan/process to upgrade the radios.	Update 06/06/2007: Dwayne Sakumoto has been working with Program on this issue. They have already flashed radios for Homer and Soldotna when they upgraded the radios. Dwayne will finalize by next week the remaining radios that will require flashes and order them accordingly. ProComm will be working with individual agencies to flash radios. Dwayne will keep the User Council updated. <Pending>	7-Jun-06	31-Aug-07

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